



DIANA TAXIDERMY TERMS & CONDITIONS

GENERAL:

1. In order to provide you with best quality taxidermy work, we have to begin processing your hunting trophies as soon as possible.
2. We require a 50% non-refundable deposit on all orders. Payment of the deposit will serve as confirmation of your instructions to us and that you have accepted this service agreement. All taxidermy instructions must be issued in writing. Taxidermy instructions must be confirmed within 1 month of notification. Failure to comply will result in storage fees being charged to clients account at a flat rate of €75.00 per month until instructions are given. This flat rate is applicable to plains game but does not include larger species such as: giraffe, buffalo, rhino, elephant and hippo trophies. A €40 fee per item will be levied for these larger trophies.
3. Please note that all goods remain the property of Diana Taxidermy until full payment is received. The client accepts liability for all costs and collecting charges on an attorney and own client basis in the event of the account being handed over to an attorney's firm for collection.
4. Diana Taxidermy reserves the right to sell any unclaimed mounts 3 months after the final invoice date or 3 months after receipt of the trophies if no deposit has been paid, after written notification is sent to the address provided on the order. The posting of a registered letter to the said address shall constitute sufficient notice and no actual receipt of such notice shall be necessary to enable Diana Taxidermy to sell the trophies to defray expenses.
5. Diana Taxidermy accepts no liability whatsoever for any loss or damage actual or consequential due to fire, theft, forced entry or negligence by our staff or third parties or for any damage due to bacterial contamination or any other causes. We accept no responsibility for any defect which may occur as a result of poor field preparation.
6. The law governing this Service agreement shall be that of the Republic of South Africa.
7. By delivering trophies to Diana Taxidermy, the client warrants that the animals on his order have been legally hunted.

EXPORTING TROPHIES:

1. Trophies will only be exported once full payment is received
2. Packaging and crating fees are levied as a small percentage on the total order and are not included in our price list taxidermy fees.
3. There will be an additional charge levied to pack curios and items not originating from Diana Taxidermy. Please note that we take no responsibility whatsoever for damage to curios due to their fragile nature and that there might be a fumigation charge levied if the curios are infested by termites.
4. The South African Government now charges to issue export permits. This fee will be levied over and above the packaging and documentation fees at the following rates:
 - a. €90 per CITES permit - only applicable to CITES registered species
 - b. €80 for a veterinary permit (this is applicable to every single consignment that leaves the borders of South Africa, including import shipments into South Africa)
 - c. €80 per general permit applicable to all plains game. This is per shipment and not per animal
 - d. €90 per Tops permit applicable to all Tops species.
5. All of our quoted fees do not include freight costs. These charges will be levied by our shipping agent.
6. Diana Taxidermy is not responsible for trophies in transit to, or from our premises.

IMPORTING TROPHIES:

1. Imported trophies: Whilst it is Diana Taxidermy's policy to pay importation costs up front to ensure uninterrupted importation of trophies on behalf of their clients, immediate payment of all freight, clearing and administration costs is required upon billing.

DIPPING AND DISINFESTION:

1. Diana Taxidermy follows the government regulations with regards to the process used to properly disinfect raw trophies for shipment.
2. Due to the fact that the trophies are still considered "raw" after this process has been completed, Diana Taxidermy does not accept any liability for their condition once they arrive at their destination.

TROPHY MAINTANCE:

It is important to spray all your trophies, with moth insect spray. The toxin “permethrin” must be presented on the content of the bottle, which is the best to use for moths. This is available as a spray.

Spray all your trophies approx. 30 cm from the trophy all around, hold something over the glass eyes of the trophy as the spray can cause a matte look at the glass eyes. This must be done once or twice a year.

PLEASE NOTE THAT PAYMENT OF THE DEPOSIT WILL BE DEEMED PROOF OF YOUR ACCEPTANCE OF THIS SERVICE AGREEMENT.

Diana Taxidermy reserves the right to change conditions, prices and terms without prior notice.